

Sierra after the Migration: You're Not Done Yet



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About The University of Akron Libraries



☞ **University Libraries (UL)**

- ☞ Bierce Library

- ☞ Science & Technology Library

- ☞ Archival Services

☞ **Law Library**

☞ **Wayne College Library**

☞ **Center for the History of Psychology**

- ☞ Archives of the History of American Psychology

☞ **2 remote sites/partners**

- ☞ Northeast Ohio Regional Depository

- ☞ Goodyear Research

☞ **OhioLINK member**

A Little Bit about the UL Dev Partner Experience

❧ **Migrated to Sierra on June 27, 2012**

- ❧ 8th development partner
- ❧ 3rd academic library
- ❧ 2nd library in Ohio
- ❧ 1st academic library in Ohio

❧ **Benefits**

- ❧ Improved staff & service point workflow efficiency
- ❧ Achieved Library Action Plan goal
- ❧ Engaged staff
- ❧ Created a stronger relationship with internal and external partners
- ❧ Gained recognition

Sierra at UL



- ❧ Sierra development, beta testing and implementation as action item in UL Action Plan (2012-2013)
- ❧ Sierra training plan as action item in University Libraries Action Plan (2013-2014)
- ❧ Sierra Audits (functional area reviews) as action item in University Libraries Action Plan (2013-2014)
- ❧ Sierra development and beta testing participation included in annual staff performance review goals (2012-2013)
- ❧ Implementation Team Functional Experts become UL Sierra Functional Experts
- ❧ On-going staff engagement and involvement
- ❧ Continuing to share our experience and knowledge

Maintaining/Regaining Post-migration Momentum

- ⌘ Streamline and improve workflows
- ⌘ Keep staff engaged
- ⌘ Enhance user services
- ⌘ Keep up with new Sierra developments
- ⌘ Seek and take advantage of opportunities for collaboration

Keep Staff Engaged



- œ Develop ongoing Sierra training plan
- œ Encourage use of Sierra Web Help and CSDirect
- œ Involve staff in IUG Enhancement process
- œ Encourage information sharing

Streamline & Improve Workflows

- ❧ Workflow customizations
 - ❧ Customize drop down menu of Sierra functions
- ❧ Sierra System Audits (by functional area)
 - ❧ Review system settings, codes, and tables
 - ❧ Define standard use of codes and fields
- ❧ Mobile Worklists
- ❧ Sierra DNA and SQL Queries

Sierra DNA and SQL Queries

- ⌘ Direct access to Sierra database
- ⌘ Read-only
- ⌘ Run internal reports
- ⌘ Improve and streamline internal processes
- ⌘ Enhance user experience

Sierra DNA and SQL Queries

- œ Sierra DNA and SQL Queries used for
 - œ Permission review
 - œ Database clean-up
 - œ Non-local lending report
 - œ Course Reserves shelf list
 - œ Overdue notice shelf list
 - œ ILL record report
 - œ And much more

Enhance User Services



- œ Sierra Mobile Technologies
 - œ Mobile Worklists
 - œ Patron Mobile App
- œ Sierra DNA and SQL Queries
- œ APIs

Sierra APIs



- ❧ **API - Application Based Interface**
 - ❧ How applications talk to each other
- ❧ Web-based read access to Sierra database
- ❧ Write access to Sierra database – coming soon
- ❧ Real time access to data
- ❧ Provide integration with
 - ❧ Campus portals
 - ❧ Mobile apps
 - ❧ Learning Management Systems
 - ❧ Custom reports and notifications
 - ❧ And much more

Seek Opportunities for Collaboration



- ❧ What do you want to do?
 - ❧ Has someone else already done it?
 - ❧ Does anyone else out there want to do?
 - ❧ Can we do it together?
- ❧ Give to get
- ❧ Share what you know
 - ❧ Contribute to IUG Clearinghouse
 - ❧ Present at MOBIUS or IUG Annual Conference
 - ❧ Share knowledge and experience with co-workers and colleagues.

Pulling it all together: Go forth and have a great conference!



What's new?

What are others doing?

How can we improve what we're doing?

How can we enhance our services?

What do we want to do?

How can we get it done?

How can we share what we've done?

Thank you MOBIUS for a great conference and thank you MOBIUS staff and members for making me feel welcome!



If you have any questions or would like more information about Sierra in general or Sierra at The University of Akron - Contact me at ashby@uakron.edu or 330-972-7240.